

INFO 6255 Software Quality Control and Management Summer 2025

Course Information

Course Title: Software Quality Control and Management

Course Number: INFO 6255

Term and Year: Full Summer 2025.

Credit Hour: 4 CRN: 53307

Course Format: Every Wednesday 6:00 - 9:20 pm

Instructor Information

Full Name: Shuang Song

Email Address: sh.song@northeastern.edu

Office Hours: By appointment. Date/Times will be posted on Teams.

Instructor Biography

Shuang Song is an experienced software testing engineer with a comprehensive background in designing and developing test strategies and automation for high-quality application delivery. Her teaching emphasizes practical applications of software testing and encourages students to develop test programs that can be implemented in real-world scenarios.

Teaching Assistant Information

Full Name: Apoorv Pratap Dhaygude

Email Address: dhaygude.a@northeastern.edu

Office Hours: TBD

Course Prerequisites

INFO 5100 (may be taken concurrently) with a minimum grade of B- or CSYE 6200 (may be taken concurrently) with a minimum grade of B-

Course Description

Examines techniques for the management and evolution of software systems. Topics include managing software as an asset; life cycle development and rapid development technologies; maintainability; quality assurance of software systems including testing strategies and problem analysis; software risk analysis; analysis of software project failures; configuration management; and the impact of new development technologies on software management.

Course Learning Outcomes

At the end of this course, students will be able to:

Demonstrate practical knowledge of the fundamental concepts of software testing.

- Obtain key testing skills necessary to successfully contribute to an Agile project.
- Implement unit test, UI test, API test, performance testing and database verification
- Identify OWASP Top 10 vulnerabilities in system and understand the impact and resolution.
- Leverage popular QA tools in projects

Required Tools and Course Textbooks.

No textbook needed. Students are expected to have a developer-grade laptop with stable Internet connection. Software such as IntelliJ should be supported.

Course Schedule/Topics Covered.

Week	Date	In Class Topic	Assignment Due
1	05/07	Foundation of Software Testing	
2	05/14	Testing through SDLC	
3	05/21	Testing through SDLC	
4	05/28	Performance Testing	
5	06/04	Performance Testing	Performance Test Assignment
6	06/11	Static Testing & Testing Techniques	
7	06/18	Test Planning and Estimation	
8	06/25	Unit Test Lab	ISTQB Foundation Level - Sample Test
9	07/02	Midterm	Unit Test Assignment
10	07/09	API Testing	
11	07/16	Security Testing	API Testing
12	07/23	Security Testing	
13	07/30	In-class Quiz about Security Testing, Cucumber Framework for BDD	
14	08/06	UI Automation	
15	08/13	UI Automation	

Assignment Grading

- Attendance 10 %
 - Attendance is required for all lectures in order to participate in the in-class discussions and group activities
 - For each missed attendance without prior authorization from the lecturer, 1% will be deducted.

- 3 or more absences results in automatic F per MGEN policy. Please carefully review the Attendance/Late Work Policy below.
- Assignments 60%
- Exams 30%

Grading Scale

Percentage Range	Letter Grade	Grade Point Equivalent
95.0–100.0%	A	4.000
90.0–94.9%	A-	3.667
87.0–89.9%	B+	3.333
84.0–86.9%	В	3.000
80.0–83.9%	B-	2.667
77.0–79.9%	C+	2.333
74.0–76.9%	С	2.000
70.0–73.9%	C-	1.667
69.9% and Below	F	0.000

Incomplete Grades

An incomplete grade may be reported by the instructor when a student has failed to complete a major component of a required course, such as homework, a quiz or final examination, a term paper, or a laboratory project. Students may make up an incomplete grade by satisfying the requirements of the instructor. Be aware that instructors' policies on the granting of incomplete grades may vary and that the final decision on an incomplete grade is up to the instructor. **Instructors may deny requests for an incomplete grade.** If the missing assignment(s) have not been submitted to the instructor within 30 days from the end of the term in which the course was offered, or the agreed upon due date, the grade entered will reflect the student's grade in the course for the work completed and the missing assignments receiving no credit toward the final grade.

Attendance/Late Work Policy

Attendance Policy

In each term, students enrolled in on-ground sections are expected to be on campus and attending class beginning with the first day of classes. Students in online sections are expected to log in and participate in class beginning with the first day of classes.

Students who join a class after the first day of class during the <u>university add period</u>, or who are approved for late registration by the instructor and the Graduate School of Engineering, are responsible for all coursework missed prior to enrolling. In the interest of students' success, the college does <u>not</u> support the arrival of students to class after the university add deadline. **Enrolled students who do not attend class during the first week of a semester risk being dropped from the course.**

In cases where an enrolled student cannot arrive to campus by the first day of class due to circumstances beyond their control, it is the student's responsibility to contact the instructor for approval and notify the Graduate School of Engineering.

Students registered in MGEN courses (INFO, CSYE, and DAMG) are allowed a maximum of 2 absences per course, with 3 or more absences resulting in an 'F' for that course. Course instructors are not expected to make accommodations and students are expected to inform their instructors of any absences in advance of the class. Should a student anticipate being unable to attend 3 or more classes, they should discuss their situation with their Academic Advisor to explore other types of leave and accommodations in accordance with the University's academic and global entry expectations. Students may be asked to share communications about class absences with their Academic Advisor. If a student is sick long-term or experiences a medical issue that prevents class attendance, it is strongly encouraged that they speak with their Academic Advisor (coegradadvising@northeastern.edu) to learn more about the Medical Leave of Absence. International students should review the Office of Global Services webpage to understand their visa compliance requirements.

Teaching Assistants (TAs) or Instructional Assistants (IAs) will be present at each class to collect student attendance.

Late Work Policy

Students must submit assignments by the deadline in the time zone noted in the syllabus. Students must communicate with the faculty prior to the deadline if they anticipate work will be submitted late. Work submitted late without prior communication with faculty will not be graded.

- Late submissions include but not limited to these scenarios
 - Forgot to share your private Github repository with the instructor's Github account before the deadline.
 - Finished the code on Github before the deadline but failed to submit the link to your repo on Canvas.
- Up to 3 days late: 10% * Total possible grade of that assignment
- 3-7 days late: 30% * Total possible grade of that assignment
- More than 7 days late: -50 % * Total possible grade of that assignment

Course Evaluations

Student feedback on their learning experience is valuable and helps improve future courses. We encourage all students to complete the course evaluation surveys when they become available.

Surveys are distributed at both the midterm mark and the end of the term via email and are completely anonymous and confidential. Any questions about the surveys can be directed to mgen-programs@coe.northeastern.edu

MGEN Student Feedback

Students who would like to provide the MGEN unit with <u>anonymous</u> feedback on this particular course, Teaching Assistants, Instructional Assistants, professors, or to provide general feedback regarding their program, may do so using this survey: https://neu.co1.qualtrics.com/jfe/form/SV <u>cTIAbH7ZRaaw0Ki</u>

Academic Integrity

A commitment to the principles of academic integrity is essential to the mission of Northeastern University. The promotion of independent and original scholarship ensures that students derive the most from their educational experience and their pursuit of knowledge. Academic dishonesty violates the most fundamental values of an intellectual community and undermines the achievements of the entire University.

As members of the academic community, students must become familiar with their rights and responsibilities. In each course, they are responsible for knowing the requirements and restrictions regarding research and writing, examinations of whatever kind, collaborative work, the use of study aids, the appropriateness of assistance, and other issues. Students are responsible for learning the conventions of documentation and acknowledgment of sources in their fields. Northeastern University expects students to complete all examinations, tests, papers, creative projects, and assignments of any kind according to the highest ethical standards, as set forth either explicitly or implicitly in this Code or by the direction of instructors.

The following is a broad overview, but not an all-encompassing definition, of what constitutes a violation of academic integrity:

Cheating: The University defines cheating as using or attempting to use unauthorized materials, information, or study aids in any academic exercise. When completing any academic assignment, a student shall rely on their own mastery of the subject.

Fabrication: The University defines fabrication as falsification, misrepresentation, or invention of any information, data, or citation in an academic exercise.

Plagiarism: The University defines plagiarism as using as one's own the words, ideas, data, code, or other original academic material of another without providing proper citation or attribution. Plagiarism can apply to any assignment, either final or drafted copies, and it can occur either accidentally or deliberately. Claiming that one has "forgotten" to document ideas or material taken from another source does not exempt one from plagiarizing.

Unauthorized Collaboration: The University defines unauthorized collaboration as instances when students submit individual academic works that are substantially similar to one another. While several

students may have the same source material, any analysis, interpretation, or reporting of data required by an assignment must be each individual's independent work unless the instructor has explicitly granted permission for group work.

Participation in Academically Dishonest Activities: The University defines participation in academically dishonest activities as any action taken by a student with the intention of gaining an unfair advantage over other students.

Facilitating Academic Dishonesty: The University defines facilitating academic dishonesty as intentionally or knowingly helping or contributing to the violation of any provision of this policy.

Please visit https://osccr.sites.northeastern.edu/academic-integrity-policy/ to access the full academic integrity policy.

University Health and Counseling Services

As a student enrolled in this course, you are fully responsible for assignments, work, and course materials as outlined in this syllabus and in the classroom. Over the course of the semester if you experience any health issues, please contact UHCS.

For more information, visit https://www.northeastern.edu/uhcs.

Student Accommodations/Disability Access Services (DAS)

Northeastern University and the Disability Access Services (DAS) are committed to providing disability services that enable students who qualify under Section 504 of the Rehabilitation Act and the Americans with Disabilities Act Amendments Act (ADAAA) to participate fully in the activities of the university. To receive accommodations, students must provide appropriate documentation as provided by the DAS office.

If the course is conducted in an on-ground (in-person) format, students are expected to attend class physically as scheduled. Professors are **not required to provide virtual attendance links** unless a student has documented accommodation approved by the **Disability Access Services (DAS) office** and their **Academic Advisor**. If a student requires accommodation for remote participation, they must submit a formal request through the **Disability Office** and coordinate with their **Academic Advisor** prior to the course start date.

For more information, visit https://disabilityaccessservices.sites.northeastern.edu/

Office of Global Services

As an F-1, J-1, or Study Permit student, you must meet certain obligations in order to maintain lawful nonimmigrant status. Maintaining status is necessary in order to retain eligibility for the benefits of F-1 or J-1 status, such as employment authorization and program extension, and can be crucial to a successful application for a change or adjustment of nonimmigrant status in the future. Failure to maintain your nonimmigrant status can result in serious problems with immigration and *could lead to deportation from the U.S. or Canada*.

Students must maintain on-ground presence throughout the academic term. At Northeastern, there are four different defined instructional methods: Traditional, Hybrid, Live Cast, and Online. <u>Traditional</u>,

Hybrid, and Live Cast courses meet the Visas' on-ground presence requirements. Online courses do not meet the Visas' on-ground presence requirements.

Students enrolled in Summer courses should adhere to <u>OGS guidelines on maintaining status during</u> the Summer term.

For more information please visit, https://international.northeastern.edu/ogs/current-students/ understanding-visa-requirements/guidelines-on-maintaining-status/

Library Services

The Northeastern University Library is at the hub of campus intellectual life. Resources include over 900,000 print volumes, 206,500 e-books, and 70,225 electronic journals.

For more information and for education specific resources, visit https://library.northeastern.edu Network Campus Library Services: Northeastern.edu University Library Global Campus Portals

24/7 Canvas Technical Help

For immediate technical support for Canvas, call 617-373-4357 or email help@northeastern.edu

Canvas Student Resources: https://canvas.northeastern.edu/student-resources/

For assistance with my Northeastern e-mail, and basic technical support:

Visit ITS at https://its.northeastern.edu

Email: help@northeastern.edu

ITS Customer Service Desk: 617-373-4357

Outreach, Engagement, Belonging

Northeastern University is committed to fostering a community of belonging, which is essential to the advancement of Northeastern University's mission of teaching and research. Our university is stronger as a result of the varied backgrounds, experiences, and perspectives that all members of our global community bring to the pursuit of knowledge. Embracing this pluralism is not the work of one office, department, or academic unit. It is a shared responsibility that spans disciplines and boundaries. By harnessing the power of our differences, we will continue to light the path to bold new ideas and life-changing discoveries.

It is my intention that students from all backgrounds and perspectives will be well served by this course, and that the diverse experiences that students bring to this class will be viewed as an asset. I welcome individuals of all ages, backgrounds, beliefs, ethnicities, genders, gender identities, gender expressions, national origins, religious affiliations, sexual orientations, socioeconomic background, family education level, ability – and other visible and nonvisible differences. All members of this class are expected to contribute to a respectful, welcoming and belonging environment for every other member of the class. Your suggestions are encouraged and appreciated.

Please visit Belonging at Northeastern – Northeastern Provost for complete information.

Title IX

Northeastern University complies with federal, state, and provincial civil rights laws and prohibits discrimination within any of its programs, activities, and services in accordance with *Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title IX of the Education Amendments*

Act of 1972, Age Discrimination Act of 1975, U.S. Department of Homeland Security Regulation 6 C.F.F. Part 19, and other applicable civil rights laws and regulations.

In case of an emergency, please call 911.

Please visit https://ouec.northeastern.edu/services/ for a complete list of reporting options and resources both on- and off-campus.